



Ministry of Social Development

Citizen Budget 2017

**Vision:**

A resilient, cohesive, solidary, productive and innovative Palestinian society that provides dignified life for all its members, unleashes their potential and believes in rights, equality, justice, partnership and inclusivity.

Mission:

The Ministry of Social Development seeks to provide and coordinate the provision of social development and social protection services for the purpose of protection, empowerment and inclusion of the poor and vulnerable, through partnership with civil society and private sector.

Strategic Goals:

1. Reduction of poverty
2. Eliminating all forms of marginalization, violence and social exclusion in the Palestinian society.
3. Enhancing social cohesion

Priority targeted marginalized areas and groups

Girls and Women

Older People

Poor Persons

Children

People with Disability

Youth

Gaza

Seam Line Areas

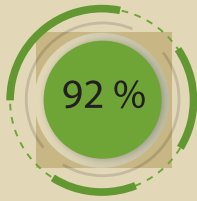
Refugee camps

Area "C" inhabitants, inhabitants of Old City in Hebron

Jerusalem

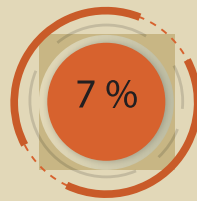
Ministry Programs

1. Empowerment and Poverty Reduction Program constitutes 92% of the ministry's budget with a total amount of **758,860,000 ILS**
2. Development and Protection of Marginalized and Vulnerable Groups Program constitutes 7% of the ministry's budget with a total amount of **56,573,000 ILS**
3. Administrative Development and Planning Program constitutes 1% of the ministry's budget with a total amount of **10,948,000 ILS**



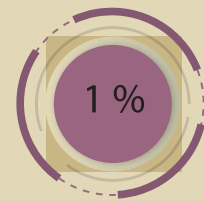
First Strategic Goal:
Reduction of Poverty

Empowerment and Reduction
of Poverty Program



Second Strategic Goal: Elimination of all
Forms of Marginalization, Violence and
Social Exclusion in the Palestinian Society

Development of Marginalized
and Vulnerable Groups Program



Third Strategic Goal: Enhancing
Social Cohesion

Administrative Development
and Planning program

Cash transfer are the expenses paid by the state without reciprocation of goods or services such as aid, social benefits and others, namely cash assistance to the poor and food aid in kind and emergency, and the cost of health insurance and free education for the children of the poor

The total budget allocated to the Ministry of Social Development for the year 2017 amounted to

826,381,000
ILS

Salaries and Wages

7%

Operating Expenses

1%

Cash Transfer

92%

Highlight of Programs and Services Provided to Beneficiaries

- The number of children who will receive protection and care services in 2017 is 3,859 children
- Periodic orphans sponsorship, assistance to 5,000 orphans in the amount of USD 2,339,057
- Sponsorship for 300 deprived families in the amount of USD 297,325
- Free health insurance will be provided to 120,000 families in 2017
- Provide ration cards for poor families and regular food assistance to 216,000 individual

Women and gender unit: Provide support, social guidance, empowerment and protection to women victims of gender-based violence and their children, reintegrate them into society with dignity and mainstream gender issues in the ministry's programs and plans

Centers run by the Ministry (West Bank and Gaza Strip)

Youth Centers
13 centers

Provide social educational academic and rehabilitation services for male and female drop-out students between the ages 13 and 17 years

Centers for People
with Disabilities - 5 centers

Care, shelter and integration of persons with disabilities and provide counseling, rehabilitation and vocational employment services

Child Protection Centers
4 centers

Provide protection, care and rehabilitation services for children

Women's Empowerment and
Protection Centers - 3 centers

Protection, shelter and empowerment of women subjected to violence and their children

Elderly Center
1 center

Provide care, shelter and counseling for poor elderly people

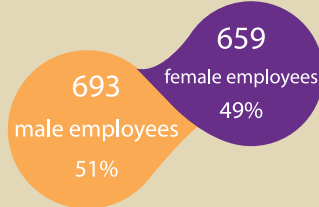
Service Outsourcing

The amount of the budget allocated to outsource services from associations in 2017 is 7 million ILS with a total number of 1,253 beneficiaries.

Contract Type	Beneficiaries	Cost "ILS"
Disability	1018	4,275,600
Elderly	95	1,026,000
House Service	40	1,002,400
Autism	80	480,000
Women Subjected to Violence	20	216,000

Ministry Employees Data

Total number of employees: **1,352** employees



Major Projects 2017

List of current projects and programs of the Ministry of Social Development for 2017

Deprived Families Economic Empowerment Program (Stage 2) – Funder: Islamic Development Bank

12,000,000 USD

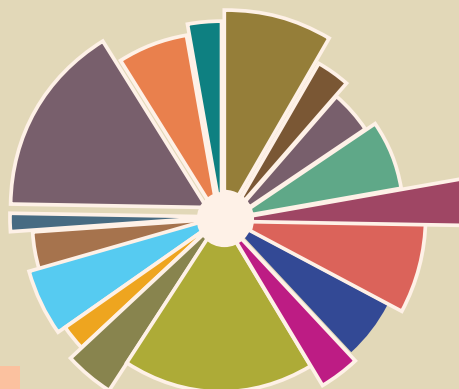
34,000,000 USD

Food Assistance Program (in-kind assistance, operational and logistical costs) – Funder: World Food Program



Complaints Unit Work in 2016*

Jenin 170 Cases
Jerusalem 150 Cases
Gaza 81 Cases
Hebron 69 Cases
Khan Younis 64 Cases
Yatta 58 Cases



Bethlehem 50 Cases
Ramallah 49 Cases
Deir Balah 38 Cases
Tulkarem 37 Cases
Qalqiliya 33 Cases
Nablus 31 Cases
Rafah 30 Cases
North Gaza 29 Cases
Tubas 26 Cases
Jericho 21 Cases
Salfet 11 Cases

To contact complaints unit

Phone Number
02-2402083

Fax Number
02-2405644

Email: shakawi@mosa.gov.ps
Website: <https://cs.pmo.gov.ps>

* 66% of the cases were concluded while 34% were carried on to the year 2017.

Details of Expected Cash Transfers in ILS for the year 2017 and Distribution per Governorate and Directorate

Total Transfer	Total Transfer	Total Transfer	Total Transfer	Total Transfer	Total Transfer	Total Transfer	Total Transfer	Total Transfer	Total Transfer
74,774,788	105,015,648	13,748,612	14,599,172	4,301,192	3,960,224	14,749,772	18,117,816		
Khan Younis 14,637 Families	Gaza 19,886 Families	Yatta 3,201 Families	Bethlehem 4,207 Families	Jericho 1,135 Families	Salfeet 1,175 Families	Nablus 4,316 Families	Jenin 5,117 Families		
Rafah 11,393 Families	Deir Balah 11,286 Families	North Gaza 14,526 Families	Hebron 5,988 Families	Jerusalem 3,295 Families	Ramallah and Al-Bireh 3,177 Families	Qalqiliya 2,554 Families	Tulkarem 4,535 Families	Tubas 1,432 Families	
Total Transfer 59,636,552	Total Transfer 58,651,260	Total Transfer 77,290,848	Total Transfer 21,664,276	Total Transfer 11,696,420	Total Transfer 11,267,792	Total Transfer 9,029,580	Total Transfer 16,406,736	Total Transfer 5,089,312	

Total Number of Families Benefiting from Cash Assistance - 111,860
Total Cash Transfer ILS 520,000,000

Number of Families Benefiting in Gaza Strip 71,728
Cash Transfer ILS 375,369,096

72%

Number of Families Benefiting in West Bank 40,132
Cash Transfer ILS 144,630,904

28%